SERVICE TECHNICIAN

We are seeking a qualified commercial and/or industrial Service Technician to join our growing team at Centergy! The ideal candidate will play a vital role in being the face of our company and providing outstanding customer service. This position offers an opportunity to work in a dynamic environment and showcase your technical / mechanical expertise.

What you'll do

The Service Technician is responsible for providing excellent field support while starting up, commissioning, troubleshooting, servicing and maintaining the equipment we sell. This position provides technical support and training to customers, including contractors, engineers, and end-users. Main responsibilities include:

- Start up, service, and adjustment of fuel air mixtures for various fire-tube, water-tube boiler systems, and industrial boiler/burner systems.
- Perform combustion/efficiency testing on Fuel fired equipment.
- Starting up and servicing various controls on ancillary boiler room equipment. Feed water systems, Pre-heat kits, Mechanical draft equipment & controls and pumping systems.
- Building Management Systems integration with Modbus, BACnet.
- Troubleshoot and/or make repairs on boilers, water heaters, pumps, draft equipment.
- Provide end-user training and product demonstration
- Assist the parts department with requests
- Develop & improve processes in the Service Division
- Identify potential Parts & Service quotation opportunities with end user customers
- Basic knowledge of OSHA and service safety requirements
- Complete required documentation and communication associated with service work.
- Obtain the needed training and knowledge base to maintain the ability to conduct service field work on assigned equipment and controls.
- Develop, maintain, and strengthen partnerships with others inside and outside the organization who can provide information, assistance and support.
- Demonstrate skill in technical areas related to the company products.
- Function effectively when under pressure and maintain self-control in the face of hostility or provocation.

What you need to thrive in this role

- High School Diploma (or GED/High School Equivalence Certificate)
- Valid driver's license & clean driving record required
- Experience Operating, Maintaining, and Servicing boilers and boiler equipment
- The drive to learn and succeed
- Construction industry or mechanical contracting experience
- Understanding of construction drawings, as well as wiring diagrams
- Ability to work independently in the field without close supervision and demonstrated a strong and dependable work ethic
- Comprehensive knowledge for the service industry, electrical, mechanical methods, material, equipment, regulations, codes and practices

- Experience with all aspects related to the Service side of a company
- Proficiency in Microsoft Office software
- Professional appearance and high integrity standards
- High attention to detail and strong organizational skills

About us

Centergy is a manufacturer's representative in the Commercial/Industrial HVAC Equipment Sales industry. Our exclusive territory includes Central & Eastern Pennsylvania, Southern New Jersey & Delaware. We consult with mechanical & plumbing engineers and work with sheet metal & mechanical contractors, as well as end-users. Our offering in Central PA has expanded significantly and includes hydronic & steam boilers, water heaters, pumps and venting & mechanical draft products. Our mix of manufacturers allows us to provide products & services for all applications, and we are proud to represent some of the highest quality manufacturers in the industry.

What we offer you

- Competitive salary and commission structure.
- Medical Insurance available to all full-time employees.
- Dental Insurance and Discount Vision Plan available to all full-time employees at their own expense.
- 401(K) Employee Retirement Plan – Centergy will match contributions up to 3% of participant's compensation and 50% of contributions up to the next 2% of compensation. Employees are immediately 100% invested in the employer's safe-harbor match contribution.
- Life Insurance – provided to all full-time employees, up to a maximum of $50,000.
- AD/D – provided to all full-time employees, up to a maximum of $50,000.
- Long Term Disability - Equal to 60% of one month's salary, up to a maximum of $7,500 monthly.
- Opportunities for career growth and development within the company.
- Dynamic and collaborate work environment.
- Minimal travel outside of Central & Eastern PA, Southern NJ, and Delaware.

I'm interested, how do I get started?

Apply to: https://app.jobvite.com/j?aj=oQOEufww&s=Indeed

Our hiring management partner is myHR Partner. myHR Partner is not a staffing service or recruiter. All resumes/applications will be reviewed for this position and only for our organization.

We realize that it takes time and effort to go through our application process and we thank you for considering applying for this position.

Centergy is an Equal Opportunity Employer. Centergy does not discriminate on the basis of race, religion, color, sex, gender identity, sexual orientation, age, non-disqualifying physical or mental disability, national origin, Veteran status, or any other basis covered by appropriate law. All employment is decided on the basis of qualifications, merit, and business need.